

Pathways Family Services Foster Care Program Survey 2011

Survey Result Info/Stats:

of Pathways Family Services respondents: **40**
 Total # of Pathways Foster Parents: **65**
 % of Pathways Foster Parents represented: **61.54%**

Breakdown of respondents by # of years fostering

# of years fostering	Total	
0-1	5	13%
02-05	7	18%
06-10	13	33%
11-15	11	28%
16-20	2	5%
N/A	2	5%
Grand Total	40	

SECTION A: BECOMING A FOSTER PARENT

NEW FOSTER PARENTS ONLY

A.1 Did you begin fostering since September 1, 2010?

- Yes → Please complete the rest of this section.
 No → Please go to Section B and complete the rest of the survey.

A.1. Please indicate your level of agreement with the following.

	Strongly Disagree	Disagree	Agree	Strongly Agree
a. You had all the information you needed about the Foster Care program <u>before becoming a Foster Parent.</u>	0%	25%	12.5%	62.5%
b. The information about becoming a Foster Parent was understandable.	0%	12.5%	25%	62.5%
c. The Orientation to Caregiver training enabled you to make an informed decision about being a Foster Parent.	0%	12.5%	37.5%	50%
d. The time required to approve your application and complete your home assessment was reasonable.	0%	0%	62.5%	37.5%
e. The home assessment accurately reflected your family and your home.	0%	12.5%	25%	62.5%

SECTION B: TRAINING AND COMPENSATION AND LEADERSHIP
 TO BE COMPLETED BY ALL FOSTER PARENTS.

How long have you been a foster parent?

Average # of years fostering of respondents: 8.21

B.1. Please indicate your level of agreement with the following.

	Strongly Disagree	Disagree	Agree	Strongly Agree
a. Cross-cultural training is available.	0%	8.3%	50%	41.7%
b. Core training courses are providing me with relevant information that is useful in my fostering career.	0%	7.9%	31.6%	60.5%
c. Per diem rates are adequate.	0%	32.4%	43.3%	24.3%
d. Agency supports are made available to my family if needed.	0%	2.5%	43.6%	53.9%
e. Payments are processed in a timely manner.	0%	2.5%	32.5%	65.0%
f. Support nights provide me with information and are an asset to my fostering experience.	0%	5.5%	41.7%	52.8
g. If I have an issue or conflict with an agency staff member I feel I have the opportunity to take the issue to someone else.	5.1%	2.6%	46.1%	46.1%
h. Leadership team is available to me when needed. (Executive Director, Program Manager, Supervisor)	5.0%	5.0%	35.0%	55.0%
i. Office staff present as professional and courteous.	0%	2.6%	15.8%	81.6%

SECTION C: STAFF IN THE FOSTER CARE PROGRAM

C.1. Please indicate for each of the following, your level of agreement with the statements concerning Foster Care Support Workers.

	Strongly Disagree	Disagree	Agree	Strongly Agree
a. Foster Care Support Workers are courteous and respectful.	0%	5.3%	21.0%	73.7%
b. Foster Care Support Workers are knowledgeable.	0%	0%	35.9%	64.1%
c. Foster Care Support Workers listen to you.	0%	2.6%	30.7%	66.7%
d. Foster Care Workers listen to the children in your home.	0%	2.6%	30.7%	66.7%
e. Foster Care Support Workers maintain regular contact with your family. (Home visit once a month and a phone call minimally once per month.)	0%	0%	20.5%	79.5%
f. Foster Care Support Workers or a back-up worker is available for you to contact.	0%	2.6%	23.7%	73.7%
g. The level of support is meeting your needs.	0%	5.1%	30.8%	64.1%
h. Foster Care Support Workers return your phone calls in a timely manner.	0%	2.6%	23.1%	74.4%
i. Foster Care Support Workers are available for case conferences/service team meetings.	0%	2.6%	23.1%	74.4%
j. I feel supported by my support worker	0%	2.8%	22.2%	75.0%

SECTION D: YEARLY EVALUATION

D.2. Have you been a foster parent for more than one year?

- Yes → Please complete the rest of this section and the remainder of the survey.
- No → Please go to Section E and complete the rest of the survey.

D.3. Please indicate your level of agreement with each of the following.

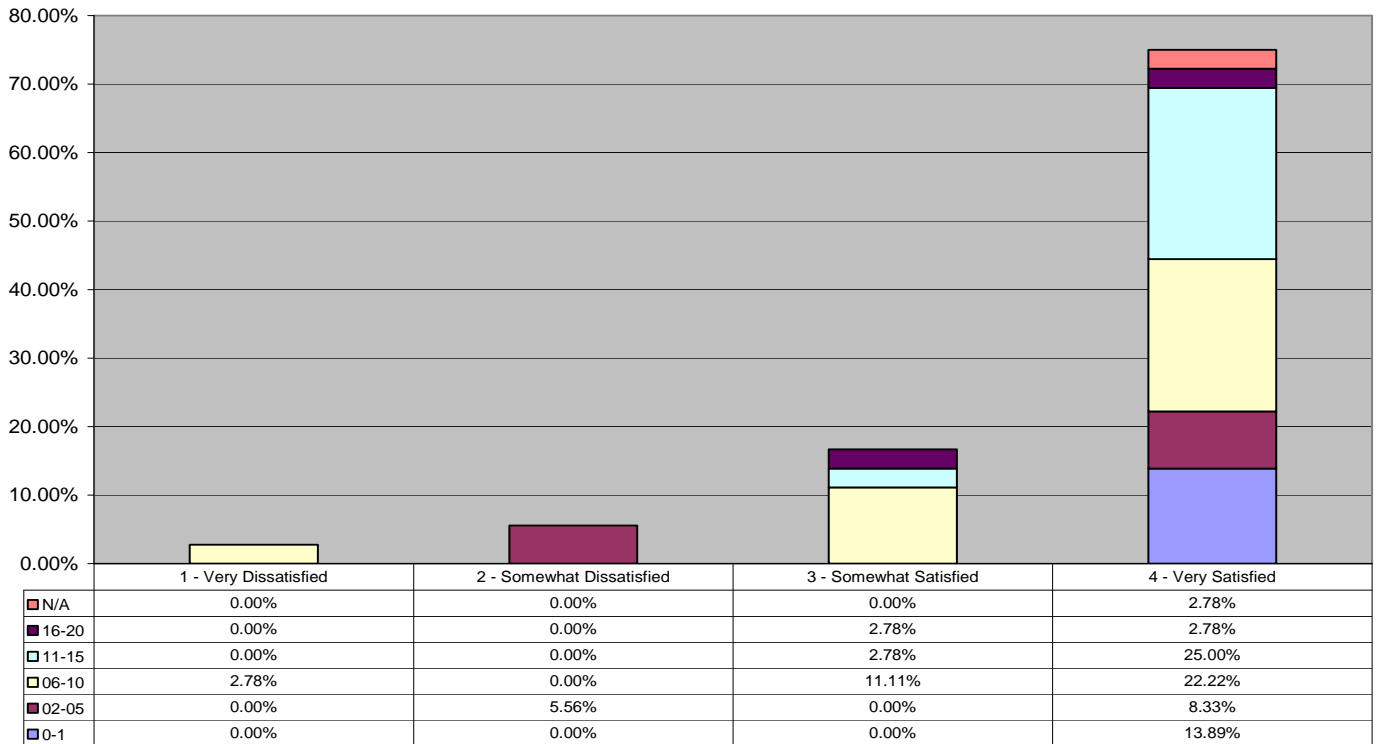
	Strongly Disagree	Disagree	Agree	Strongly Agree
a. When the Annual Evaluation is conducted, you have opportunities to provide input and feedback about the support services.	0%	0%	44.4%	55.6%
b. When the Annual Evaluation is conducted, you are given valuable feedback on the care provided in your home.	0%	0%	42.9%	57.1%
c. When the Annual Evaluation is conducted, your Learning Plan is developed or updated.	0%	2.9%	41.2%	55.9%
d. When the Annual Evaluation is conducted, a Safety Check is completed.	0%	0%	34.3%	65.7%

SECTION E: OVERALL SATISFACTION AND FEEDBACK

E.1. Overall, how satisfied are you with the services of Pathways?

Very Dissatisfied (2.8%) Somewhat Dissatisfied (5.6%) Somewhat Satisfied (16.6%) Very Satisfied (75%)

Overall, how satisfied are you with the services of pathways



% Breakdown by # of Years Fostering

E.2. Please list three things you like best about Pathways?

1. **STAFF**
2. **SUPPORT**
3. **CARING**

E.3. Please list any improvements you would like to see made to Pathways.

There were many different and very valuable comments/concerns indicated in this section. There is no one common theme to the improvements that Foster Parents indicated Pathways can make. Since the survey was anonymous and we have limited space in the newsletter, we will not be outlining the specific comments here. Your comments/concerns are still very important however, so we urge that if you have strong comments/concerns that you noted in any part of the survey we hope you can approach your FCSW or someone on the Leadership team to have your concerns addressed one on one.

Thank you for taking the time to review the results of this questionnaire.